

2017

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UPDATE

# Sustainability Report

*serving the people who serve the world®*



# Sustainability is a movement

at the United Nations Federal Credit Union (UNFCU).

As part of our service to members, our [Global Sustainability Program](#) volunteers work every day to make a positive impact on the environment and our community. UNFCU is a member of the UN Global Compact.

## UNFCU Sustainability by the Numbers

100%

Carbon neutral  
(since 2016)

78%

of office space  
is LEED Certified  
(by square footage)

23%

Reduction in  
paper use  
(since 2015)

5.9%

Reduction in  
energy use  
(since 2015)

4

Diversity & Inclusion  
initiatives led by the  
new UNFCU Diversity  
& Inclusion Council

50

Employee-volunteers  
in the Global  
Sustainability  
Program



## Join the movement

We share our sustainability journey to encourage our members, our partners, and other credit unions to address climate change and related global sustainability challenges along with us.

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# Building Momentum Toward Sustainability

Our comprehensive [2016 Sustainability Report](#) shared a detailed look at UNFCU's corporate social responsibility commitments and how we measure progress toward our goals. We publish a comprehensive biennial report every two years. In interim reporting years- including this year- we share updates on our progress. These include how we are progressing against our established targets for:



Carbon  
neutrality



Energy  
efficiency



Paper use  
reduction



Business  
travel



Sustainable  
purchasing

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# Our Mission is Clear

UNFCU strives to increase our positive impact on environmental preservation and resource conservation, as part of our goal to conduct business as a good corporate citizen of the world.

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We continue to manage our carbon footprint while increasing the number of UNFCU members worldwide.

Our Global Sustainability Program (GSP) has grown exponentially.

  
**8.3%**  
members  
(since 2015)



**50**



employee-volunteers in the  
Global Sustainability Program

**35%**



increase in  
volunteer staff  
(since 2015)

**9.25%**



of UNFCU staff volunteer  
with the GSP

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# Progress Toward Our 2020 Sustainability Goals

## Be transparent and inspire others.

Goal: Produce annual sustainability report starting in 2017.



## Act as a good corporate citizen of the world.

Goal: Incorporate sustainability in strategic planning process and core values.



## We are carbon neutral.

Goal: Achieve and sustain carbon neutrality in 2016 and beyond.

Only two US credit unions with assets greater than \$4 billion have achieved this status- and UNFCU is one of them.

100%



GHG emissions offset  
in 2016 and 2017



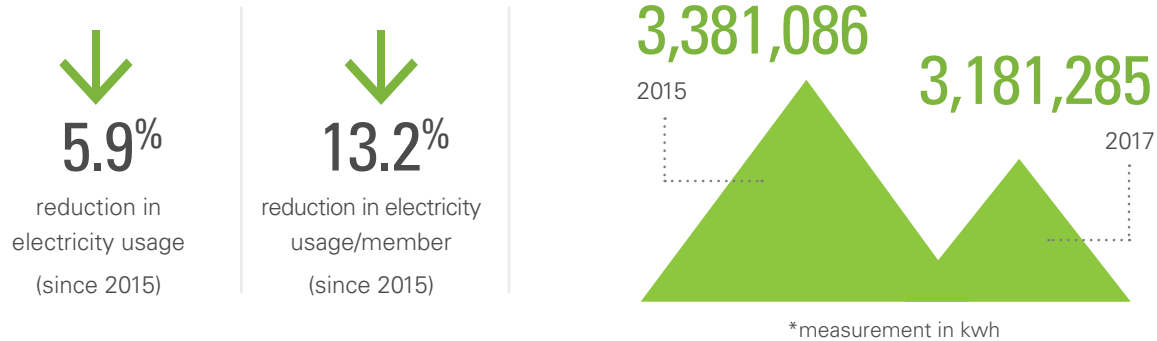
The EPA's Green Power Partnership program has recognized UNFCU since 2017 for our commitment to supporting clean, renewable energy.



## Reduce energy use.

Goal: Reduce energy use by 7% in operationally controlled buildings.\*

UNFCU service to our members is increasingly energy efficient. Even while the number of members we serve grows, our electricity usage is steadily decreasing.



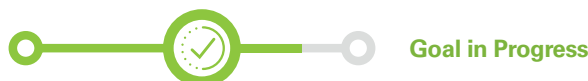
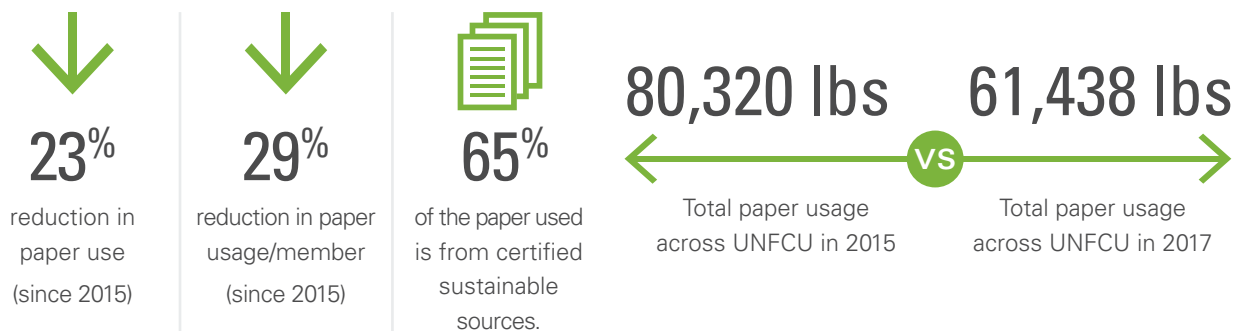
### How did UNFCU reduce energy use?

Improvements in lighting and data center efficiency substantially reduced electricity usage in our two largest facilities. New, higher efficiency cooling equipment will be installed in 2018 to reduce energy use in a third facility.



## Reduce paper use.

Goal: Reduce paper use by 25%. Ensure 70% of paper is certified sustainable.





## Demonstrate sustainable business practices.

As a credit union, we know that it matters where we put our money. That is why, in 2017, our executive team approved a sustainable procurement policy that approaches major vendor contracts and purchases with a sustainability lens. A vendor questionnaire asks about climate impact, energy and paper use, diversity and inclusion, and sustainable business certifications. Our new purchasing policy coupled with the sustainable travel guidelines implemented in 2016, advanced our sustainable efforts.

UNFCU continues to explore new product offerings that create an even greater positive impact, for sustainable purchases and energy efficient home upgrades.

We look forward to sharing more as the program unfolds.



Goal: 1  
Implement sustainable  
travel guidelines.



Goal: 2  
Develop and launch  
green products.



Goal: 3  
Develop sustainable  
purchasing policy.



Goal Achieved



Goal in Progress



Goal Achieved

## Air Quality

Nearly one third of air pollution in the New York metropolitan region, where UNFCU headquarters is located, is caused by vehicle pollution. In 2017, UNFCU was honored as a Clean Air NY Champion for encouraging employees to carpool, take transit, bike or walk to work.



## Embracing Diversity

A thriving and equitable community is a cornerstone of corporate social responsibility. Building on a core value in embracing diversity, UNFCU launched an internal Diversity and Inclusion (D&I) Council in 2017.

The Council created a two-year D&I Strategic Plan based on insights from employee discussions, focus groups, and an organization-wide D&I assessment.

The plan recognizes where UNFCU is having a positive impact toward an inclusive workplace, and lays out action steps where there is opportunity for improvement. For example, all employees now participate in a mandatory eLearning course on D&I.

Diversity and inclusion focus areas include: Women, LGBTQ+, and Multicultural.



# Community Engagement

## Advancing Sustainability alongside the UN

UNFCU is proud to maintain active status as a member of the UN Global Compact (UNGC). We annually report our advancements in sustainability to the UN.

### In 2017 UNFCU:



#### Joined

UNGC local network events and the UN Foundation's Global Leadership Summit at United Nations headquarters in New York.



#### Presented

our first sustainability report at the annual meeting of the Sustainable United Nations (SUN) Team at World Bank headquarters in Washington, DC.



#### Shared

best practices in energy, travel, and waste management with UN Greening the Blue during our third year at the UN New York Green Fair.

## Philanthropy that Advances Women, Youth, Health, and Education

Our corporate giving supported numerous United Nations entities helping to build a better world. These included:

- IAEA (PACT) Programme of Action for Cancer Therapy programs to support the care of children with cancer in Zimbabwe
- United Nations Women's Guild projects for underprivileged children globally
- UN Foundation Girl Up Leadership Summit in Washington, DC
- World AIDS Day awareness and prevention programs, working with United Nations Office on Drugs and Crime in Vienna

In its third year, the UNFCU Foundation supported 11 causes across eight countries, sustaining the path out of poverty through healthcare and education for more than 18,000 women and children. Among the results of projects supported by the UNFCU Foundation in 2017: training and mentoring 300 women entrepreneurs in Northern Uganda, and the 100% pass rate achieved by an Afghani girls' learning center on the national college exam. This compared to the national pass rate of 56%.

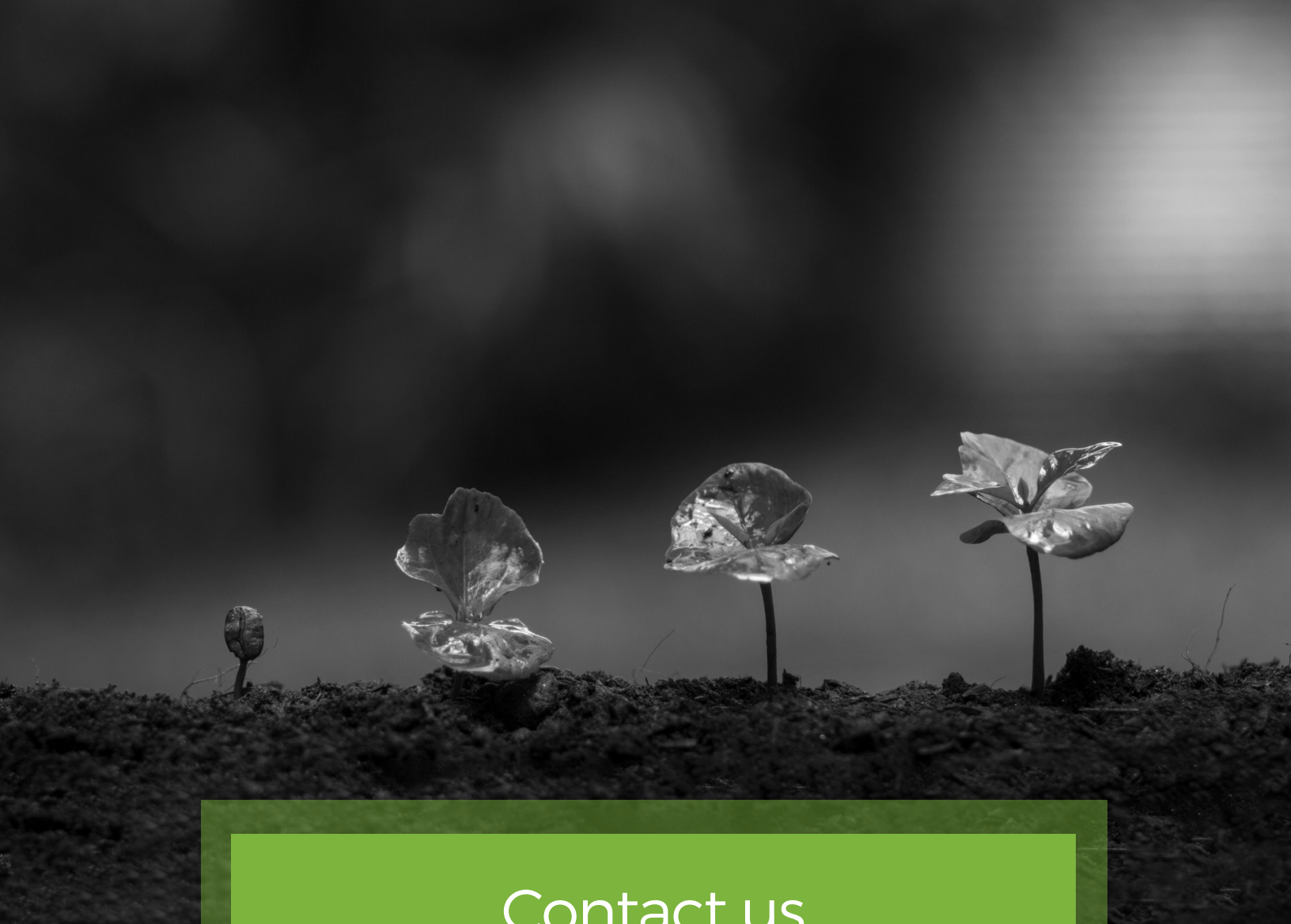
Working collaboratively with UN agencies, the Foundation also contributed to relief efforts in Puerto Rico, the Caribbean, Yemen, and West Africa.

Dr. Erin Anastasi of UNFPA received UNFCU Foundation's 2017 Women's Empowerment Award for her work to end obstetric fistula. We also participated in the 61st Commission on the Status of Women at the United Nations headquarters to share ideas and best practices on the impact of effective partnerships.

UNFCU volunteers contributed to eight fundraising events in 2017, spanning Nairobi, Kenya; Vienna, Austria; and in the United States Washington, DC and New York to grow the UNFCU Foundation. This included increasing public donations by 19.9% in 2017. More information about the UNFCU Foundation is available at [unfcufoundation.org](http://unfcufoundation.org).

Across UNFCU, 52 staff contributed to social impact initiatives as volunteers and individual donors in 2017. All are part of a movement to advance equality and access to economic opportunities across the globe.





## Contact us

We welcome your feedback and ongoing engagement  
in our sustainability journey.

For more  
information,  
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Photo credit cover image: Joseph, a member of the Samburu Tribe in Northern Kenya, at peace as a custodian for wildlife conservation.

By: Natalia Mroz a winner of the 2018 UNFCU Photo Contest.